

**2019 APPLICATION OF MARILYN HAY FOR NOMINATION
TO BE ELECTED A DIRECTOR OF VANIX**

1. Provide a statement of up to 1,000 words in length indicating why you should be elected as a VANIX Director and include relevant biographical information.

My name is Marilyn Hay and this is my expression of interest to be re-elected as a Director on the VANIX Board of Directors. With my 35 years of IT experience including operating and managing large enterprise networks and a not-for-profit province-wide network within BC, I have perspectives and skills to assist VANIX in growing it's membership and promote a successful organization. I was instrumental in the formation of VANIX, I am currently serving as a VANIX Director, and I believe in the values of Internet Exchanges for improving local community access to the Internet.

I advocated and actively promoted the successful transition of the Vancouver Internet Exchange to a not-for-profit organization in 2014. I have continued to support this very important aspect of the Internet community through participation on the current VANIX Board. Over my past 2 year term I have been active in organizing and promoting VANIX through events such as NANOG and increasing awareness in various venues as well as regularly participating in Board meetings as Vice Chair and administration activities of the organization. The strategy planning sessions were another major endeavor successfully conducted in the past year.

I have held positions from programmer, to hands on responsibility for DNS, email systems, to network support and analyst for 15 years. I managed the University of BC networks for 11 years including multiple campuses with responsibilities for all infrastructures to support voice, wired, and wireless data network enterprise services. I am familiar with many network technologies and also all aspects of service delivery and operation with ITIL certifications in Service Operation. My responsibility of the last 9 years as Manager of the BCNET Network Services is to operate and develop the network connectivity for all the public post secondary institutions, higher education, and research institutes in the province.

I believe in a strong Internet community and it is inspiring to be a part of the continuing growth of the Vancouver Internet Exchange. I hope that I am given the opportunity to continue to lend my expertise and knowledge to continue a successful VANIX.

2. Why do you want to be on the VANIX Board of Directors?

I am passionate in the value of an Internet Exchange in the local community and I heartily support the growth and success of VANIX. I believe that I have relevant skills in IT, management, and networks to serve on the Board. I would appreciate the opportunity to continue my support through active participation as a Director. The majority of my professional life has been in an academic environment as I greatly value being able to support education and research – these sectors certainly require Internet access which I believe is greatly enhanced through mutual peering agreements across Exchanges. The Board took on a successful strategic planning endeavor last year and I would like to contribute continuity in bringing the plan into operation.

3. What specific skills or experiences do you have that make you the best candidate for the VANIX Board?

I have worked within the not-for-profit environment of BCNET for the past 22 years which gives me a similar experience to the governance and operation for VANIX. With many years managing and operating a technical service, I have relevant skills in service operation, service delivery, planning, project management, and developing services to meet customer requirements.

4. What do you feel are the top three challenges and opportunities facing VANIX during the next three to five years?

1. VANIX has partially addressed its challenges with administration and backend office processes. A challenge remains in completing this and keeping the Directors focused on strategic discussions and activities. There is an opportunity to review the structure of the organization so as to make better use of the community to support operational activities.
2. The Board has an ambitious set of strategic goals for the next 3 years. The challenge is to develop an operational plan to accomplish the goals with the opportunity to realize the outcomes as values across the VANIX community.
3. VANIX is growing its membership however does have challenges in the concentration in downtown Vancouver. The Extension Policy is a good first step and the opportunity is to put this into operation to further the VANIX community.

5. What specific actions do you propose to address one or more of these challenges and opportunities?

The 2019-2021 Strategic Plan has identified the top priorities and objectives for VANIX and which I wholly support. The key action is to develop an operational plan to realistically meet the objectives through the following.

1. Identify the key measures for the objectives. A type of scorecard of objectives would be developed and a means to report against it with communication across the VANIX community.
2. Recruit and engage essential members of the community. The Directors cannot accomplish the operational activities on their own. As a community, there are immense skills and expertise to tap and further the success of VANIX.

6. Please describe your understanding of the role of a Director on the VANIX Board.

The role of the Director is to provide strategic direction and oversight to help guide VANIX as it fulfills its mandate as an Internet exchange. As a Director, my responsibility is to work in the best interests of VANIX and to abide by its by-laws.

7. If elected as a Director, can you make the required time commitment to contribute significantly to VANIX in accordance with what is generally expected of Directors?

Yes.

8. If elected as a Director, are you prepared to abide by the VANIX Articles of Incorporation, By-laws, Board Resolutions and Policies as amended from-time-to-time?

Yes.

9. Do you agree to abide by the VANIX process for candidate nominations for the election of Directors that has been described to you?

Yes.